

## Location Challenge Guidance

MBI has based the Massachusetts Broadband Map on the Federal Communication Commission's (FCC) map, with version 4 of the CostQuest fabric and availability data as of 12/31/23. This data is imperfect and MBI is aware of incorrect address issues in the BEAD Challenge Portal.

MBI has received feedback from users regarding incorrect locations in the Massachusetts Broadband Map e.g. 75 North Drive, Westborough showing up as 123 Main Street, Westborough on the MA Broadband Map.

Due to the origin of the data issue, and the time constraints of the BEAD Challenge Process, MBI is not able to correct addresses during the Challenge Process. If you identify incorrect address data on the MA Broadband map, MBI suggests the following:

- Send MBI the list of addresses that are incorrect. If possible, please include the latitude and longitude coordinates. These can be found by right clicking on the location in Google Maps. MBI can note them on our end but are not able to change the addresses in the BEAD Challenge portal.
- Submit a location challenge to the FCC map to address the root cause of the issue. Please note that changes will not be reflected in the Massachusetts Broadband Map for the purposes of the Challenge Process.
  - Link to FCC Broadband Map: <https://broadbandmap.fcc.gov/home>
  - Link to article on how to submit a location challenge: <https://help.bdc.fcc.gov/hc/en-us/articles/10475216120475-How-to-Submit-a-Location-Challenge>
- MBI is advising Registered Challenge Portal Users to submit challenges on the BSL location point on the map, even if you know the address is incorrect. This way we can still designate the BSL as unserved or underserved. Challenges should note that the incorrect address was used for the challenge. This will avoid rejection on the grounds of evidence address not matching the BSL.