

# COMMUNITY ANCHOR INSTITUTIONS



The term Community Anchor Institution (“CAI”) means an entity such as a school, library, health clinic, health center, hospital or other medical provider, public safety entity, institution of higher education, public housing organization, or community support organization that facilitates greater use of broadband service by vulnerable populations, including low-income individuals, unemployed individuals, and aged individuals.

**Eligibility:** CAIs are eligible for BEAD funding if they do not currently have qualifying broadband service available at their location. Qualifying broadband service for a CAI is service not less than 1 Gbps/1Gbps speed and latency less than or equal to 100 milliseconds.

## Challenge Types for CAIs

Code	Challenge Type	Description
<b>C</b>	Location is a CAI	The location should be classified as a CAI
<b>R</b>	Location is not a CAI	The location should not be classified as a CAI
<b>G</b>	CAI qualifying broadband available	The CAI can obtain qualifying broadband
<b>Q</b>	CAI qualifying broadband unavailable	The CAI cannot obtain qualifying broadband

A CAI's role in the challenge process includes but not limited to:

- Review the map and associated locations
- Work with non-profit organizations or units of local government to submit a
  - “Location is a CAI” challenge type in case location is not classified as a CAI.
  - “Qualifying Broadband unavailable” challenge type in case location has been unsuccessful in acquiring qualifying broadband service.
- Track accepted challenges that are open for rebuttals.
- Submit rebuttals if your CAI location is challenged. CAI related challenges will be posted on the open rebuttal dashboard.

The deadline to submit challenges is 11:59 pm on July 20<sup>th</sup>, 2024.

**Broadband Serviceable Location (BSL) =**  
Residential, Business, or Mixed Use locations

- Shape = Circle
- Color = Green, Yellow, or Red
- **Challenge Type C** can be submitted in the challenge portal for BSL locations indicating that the location should be classified as a CAI.\*

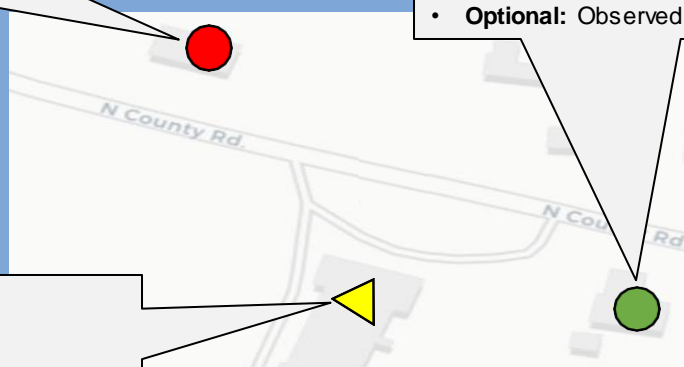
If a CAI location is not identified as a BSL or a CAI on the portal map, challengers may submit a **Location is a CAI** challenge (**Challenge Type C**) by emailing the following email address: [mapfeedback@masstech.org](mailto:mapfeedback@masstech.org)

**All emails should include:**

- Appropriate evidence for Challenge Type C
- The subject line should read: “CAI – BSL Addition”
- **Optional:** Observed broadband speed at the location.

**Community Anchor Institution (CAI)**

- Shape = Triangle
- Color = Green, Yellow, or Red
- **Challenge Type R, Type G, and Type Q** can be submitted for CAI locations in the challenge portal.\*



\* Work with eligible challengers, such as non-profit organizations or units of local government to submit a challenge.